



Full Service
Knowledge Management.

ii3 welcomes you to:

A Fresh Outlook

MS Outlook as a Knowledge Hub



Andy Moore



Shy Alter



Teresa Grote



Ted Graham



Andy Moore



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Ted Graham



The Webinar

- Please submit questions anytime during the event
- Unanswered questions will be compiled into a FAQ and posted on our web site
- If you can't use LiveMeeting – we placed the presentation online – www.ii3.com/webinar
- Panelists are participating from remote locations – we will use a round robin mode

www.ii3.com



Andy Moore

**Publisher, KMWorld and Editorial Director, KMWorld
(Camden, ME)**

Andy Moore is a 25-year publishing professional, editor and writer who concentrates on business process improvement through document and content management. As a publication editor, Moore most recently was editor-in-chief of KMWorld Magazine and is now its publisher.



Shy Alter

President and CEO, ii3 Inc.

(Toronto, ON)

In addition to executive management responsibilities Shy works with clients in identifying business improvement opportunities and defining the challenges our client organization face in deploying solutions that achieve their business objectives. He speaks regularly to the business community on the strategic impact of effective knowledge management.



Teresa Grote

**Chief Information Officer, Dinsmore & Shohl LLP
(Cincinnati, OH)**

Teresa is Chief Information Officer for Dinsmore & Shohl LLP and President & COO for DinsNet Technologies LLC, a Dinsmore & Shohl subsidiary. She has over 20 years experience in consulting and technology in the legal field. Her focus at DinsNet is a variety of services ranging from document scanning and coding for practice support, to Web- and image-enabled case management applications, to extranet hosting.



Ted Graham

**Worldwide Director of Knowledge Management Services ,
Hill & Knowlton
(Toronto, ON)**

Ted Graham is Worldwide Director of Knowledge Management Services at Hill and Knowlton. He has specific responsibility for directing the activities of the firm's global knowledge management initiative. He is also involved in making strategic recommendations regarding knowledge management systems and culture change to a variety of clients.