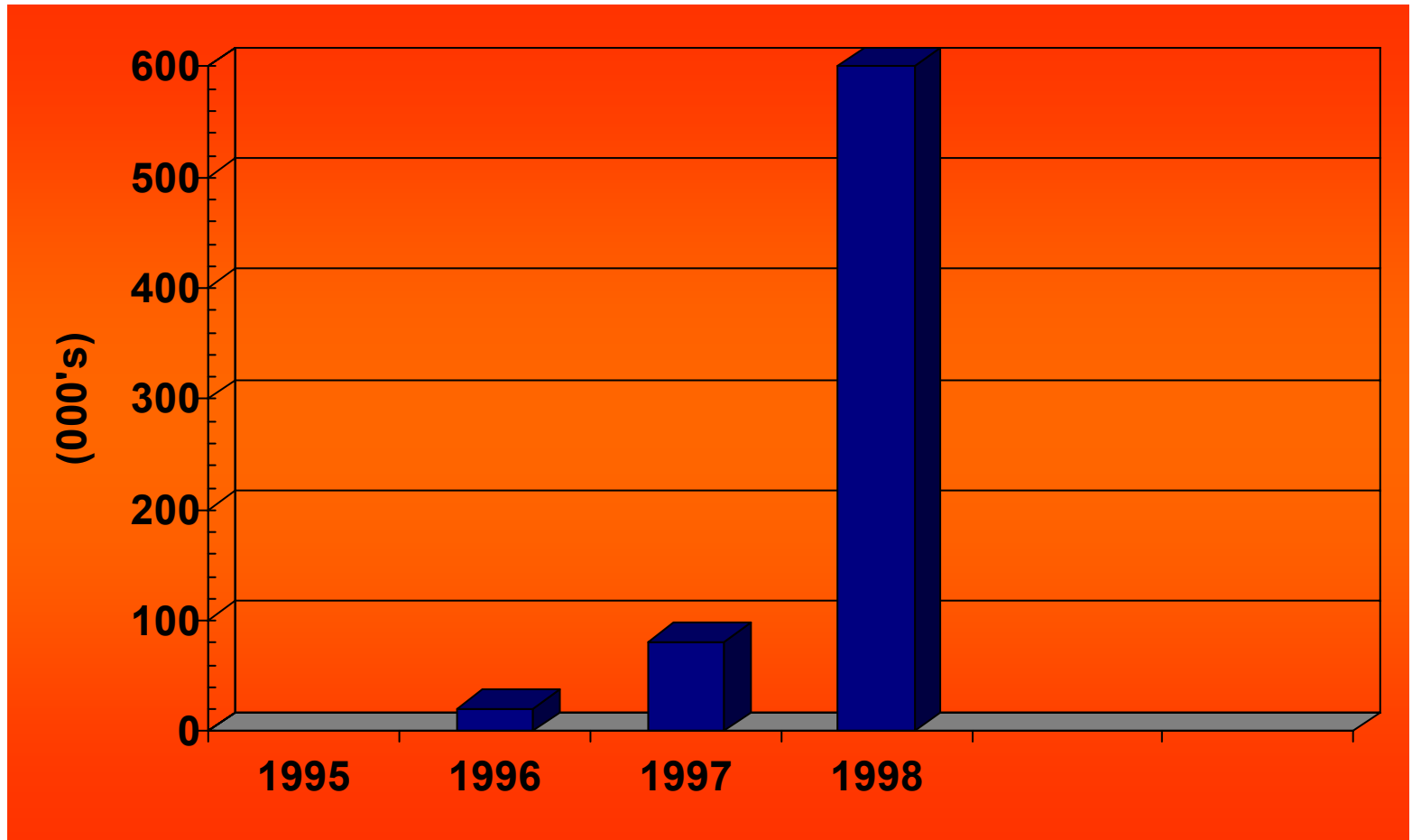


# Outlook and KM


Presented by Ted Graham  
Global CKO, Hill & Knowlton




# Crushing Growth of Email



**Messages between offices per month**

quick search 

Enter words/phrases separated by commas

normal search 



















tools


- add document
- add web page
- new folder
- new discussion
- copy this
- paste here
- copy items
- move items
- remove items
- edit properties
- delete
- unsubscribe
- edit subscription
- tell people
- help

## Client Central

Owner: [Ted Graham](#)  
Access policy: [Readable by All](#)  
Email address: [1727599055273986.49172@knet1.hillandknowlton.com](mailto:1727599055273986.49172@knet1.hillandknowlton.com)  
[▼ more detail](#)

Virtual workspace for global client teams including:  
Compaq, Motorola, E\*TRADE, P&G

-  [Allstate / H&K extranet](#)  
This extranet is intended to foster a stronger link between Allstate and Hill & Knowlton by expediting and enhancing the information-sharing process.
-  [Build-Online](#)   
George Godsall-Client Leader
-  [Cayman Islands](#)  
Maria Sheehan (Client Leader)
-  [Chase Manhattan](#)
-  [Compaq](#)   
Global Client Leader - Jeff Raleigh
-  [Delphi Automotive Systems, Inc.](#)   
Global Client Leader - Lily Loh (NY)
-  [E\\*TRADE](#)  
Global Client Leader - Rick Rice (HK SF)
-  [Electronic Arts](#)
-  [Kellogg](#)
-  [Microsoft](#) 
-  [Motorola](#)  
Global Client Leader - Giles Fraser
-  [Orbian](#)   
Sue Ashe - Client Leader
-  [P&G](#)  
Knowledge-Share Zone



quick search

Enter words/phrases separated by commas

normal search

advanced search

tools

- add channels
- add document
- add web page
- new folder
- new discussion
- paste here
- copy items
- move items
- remove items
- edit properties
- help

**Welcome**  
Ted Graham, this is your personal page.

**HK News**  
H&K News

**my desk** close

- Ted Graham's Public Folder
- Ted Graham's Private Folder
- My Profile
- Channels
- Links
- NetActive
- PetroCosm - Extranet

**Nike Canada Extranet** edit close

- About the Nike Account Team
- Discussion Area
- Media Tracking Reports
- Hill and Knowlton Canada Web Site
- Link to Nike Canada Web Site

**my office** edit close

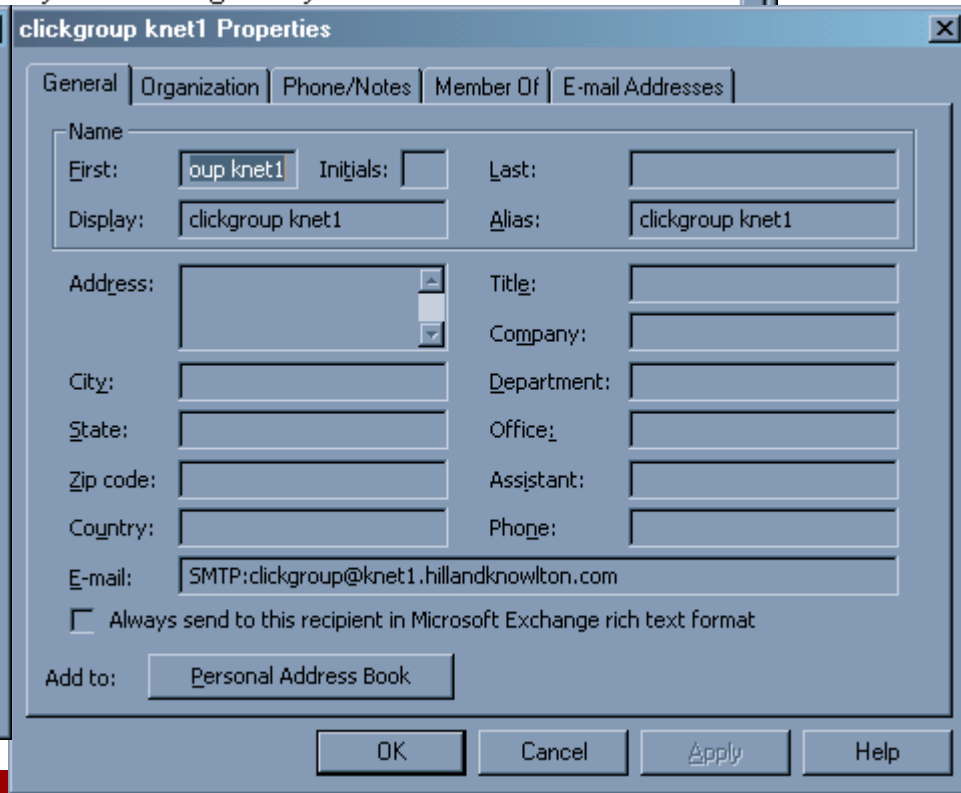
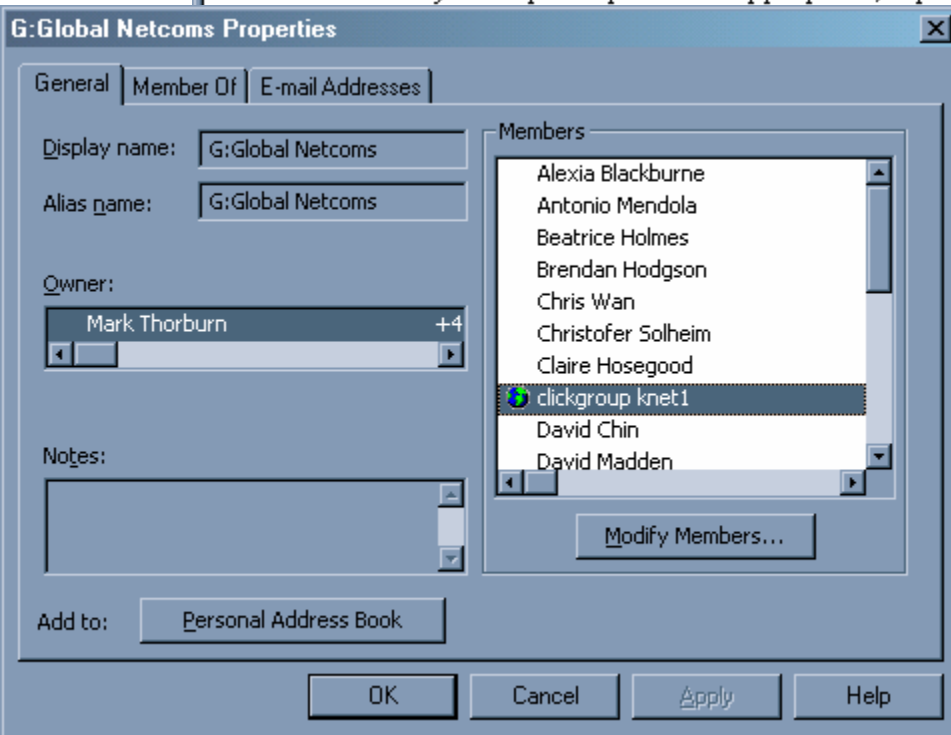
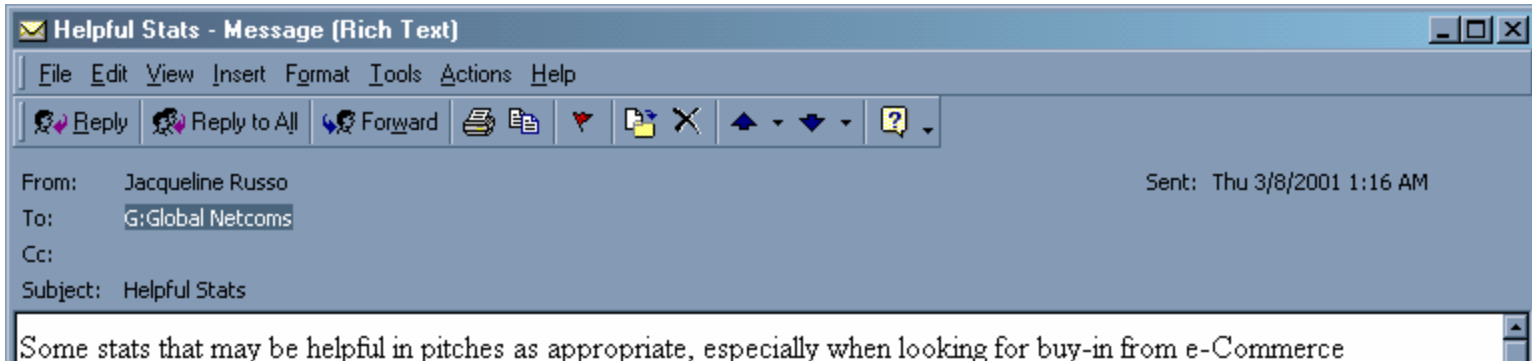
**Notifications about** **Access Policies**

- Template Example** was added by Sarah Curnow at 09-Feb-2001 09:28 EST
- Private to Boots** was added by Sarah Curnow at 09-Feb-2001 09:29 EST
- Private to USM** was added by Sarah Curnow at 09-Feb-2001 09:31 EST
- Private to ARMA Leadership Team** was added by Nicole Doyle at 14-Feb-2001 14:30 EST

**Notifications about** **hk.net EXTRA**

- Proctor and Gamble** was added by Chris Doyle at 05-Jan-2001 17:40 EST
- Sonera Zed - London** was added by Chris Doyle at 05-Jan-2001 18:16 EST
- Sonera Zed - New York** was added by Chris Doyle at 05-Jan-2001 18:20 EST
- Telus** was added by Chris Doyle at 05-Jan-2001 18:27 EST

# Collaborate & contribute via email



quick search 

er, toronto

er words/phrases

rated by commas

ormal search 

nced search 

tools

ew message

copy this

aste here

copy items

ove items

ove items

it properties

delete

Restore

d me to list

subscribe

ell people

help

# Email Archive for "Global Netcoms"

Owner: [Mark Thorburn](#)  
 Access policy: [Global Netcoms](#)  
 Email address: [clickgroup@knet1.hillandknowlton.com](mailto:clickgroup@knet1.hillandknowlton.com)  
 ▼ [more detail](#)

archive of all emails sent to the G:global netcoms click group

-  [test](#) 09-Mar-2001 at 09:43 EST [Ted Graham](#)
-  [Need Netiquette Ideas](#) 14-Mar-2001 at 00:06 EST [Jacqueline Russo](#)
-  [FW: Commission Communication on eEurope Impact and Priorities](#) 15-Mar-2001 at 11:37 EST [Beatrice Holmes](#)
-  [Hill and Knowlton Asia Pacific web.snap](#) 15-Mar-2001 at 21:01 EST [Raj Seth](#)
-  [image001.gif](#)  15-Mar-2001 at 21:01 EST [Raj Seth](#)
-  [image002.gif](#)  15-Mar-2001 at 21:01 EST [Raj Seth](#)
-  [image003.gif](#)  15-Mar-2001 at 21:01 EST [Raj Seth](#)
-  [two research projects](#) 21-Mar-2001 at 11:14 EST [Melanie Rego](#)
-  [FW: Email Brainstorm for Coca-Cola](#) 02-Apr-2001 at 01:27 EDT [Raj Seth](#)
-  [Nielsen: Corporate Websites Get a 'D' in PR](#) 02-Apr-2001 at 03:53 EDT [Niall Cook](#)
-  [RE: Nielsen: Corporate Websites Get a 'D' in PR](#) 02-Apr-2001 at 04:54 EDT [Niall Cook](#)
-  [FW: Times article](#) 17-Apr-2001 at 06:06 EDT [Beatrice Holmes](#)
-  [FW: wpp.com](#) 18-Apr-2001 at 04:45 EDT [Beatrice Holmes](#)
-  [Board Info.doc](#)  18-Apr-2001 at 04:45 EDT [Beatrice Holmes](#)
-  [C Enders' Presentation.ppt](#)  18-Apr-2001 at 04:45 EDT [Beatrice Holmes](#)
-  [Recall: wpp.com](#) 18-Apr-2001 at 04:47 EDT [Beatrice Holmes](#)
-  18-Apr-2001 at 04:52 EDT [Tony Burgess-Webb](#)
-  [Board Info.doc](#)  18-Apr-2001 at 04:52 EDT [Tony Burgess-Webb](#)
-  [C Enders' Presentation.ppt](#)  18-Apr-2001 at 04:52 EDT [Tony Burgess-Webb](#)

# Run a search via email

Mix metadata query and full text on search

To...	C-mail;	To...	C-mail
Cc...		Cc...	
Subject:	RE: Authorization to use C-mail	Subject:	RE: Authorization to use C-mail
search ameribank type=message		search Ameribank, type=P1	

Search Results delivered to email

C-mail

Folder List	From	Subject	Received
Outlook Today - [Mailbox - M...]	C-mail	Re: Search for "Ameribank AND type=P1 "	Wed 5/8/...
Calendar	C-mail	Re: Search for "ameribank type=message"	Wed 5/8/...
C-mail (5)	C-mail	"The PowerPoint Demo I Gave In Maryland" [A.D.]	Wed 5/8/...
Contacts			
Deleted Items (7)			
Drafts			
Inbox (5)			
Intraspect			
Journal			
misc companies			
Notes			

From: C-mail [Mbrown\_\_cm@mindshare.intraspect.com] Sent: Wed 5/8/2002 3:52 PM  
To: mbrown@intraspect.com  
Cc:  
Subject: Re: Search for "ameribank"

Search for "ameribank" returned 20 matches (there are more). You can reply with a "get" or "search" command, as described at the end.

1. 2. Customer Collaboration Demo Slide Deck  
A Document modified by Kim Arnold on 08-10-2001  
"This is the new customer collaboration demo slide deck to use to customize for your initial customer engagements"  
In: [Sales / 1. Marketing Resources for Prospects and Customers / For Your Customers -- External Documents / 2. Customer Collaboration]  
In: [Sales / 1. Marketing Resources for Prospects and Customers / Offline Sales Kit]  
<http://mindshare.intraspect.com/gm/document-1.9.31858>

# Review hits and request doc

To... C-mail;

Cc...

Subject: RE: Search for "ameribank"

get 1 3 5

-----Original Message-----  
From: C-mail  
Sent: Wednesday, May 08, 2002 4:24 PM  
To: mbrown@intraspect.com  
Subject: "2. Customer Collaboration Demo Slide Deck" [A Document]

Search for "ameribank" can reply end.

**Requested Documents in email**

**Command to retrieve documents**

**C-mail**

Folder List	From	Subject
Outlook Today - [Mailbox - M...]	C-mail	"The PowerPoint Demo I Gave In Maryland" [A Document]
Calendar	C-mail	"2. Customer Collaboration Demo Slide Deck" [A Document]
C-mail (1)	C-mail	"Meeting Prep for Simon Hayward, 11/27/00" [A Document]
Contacts	C-mail	"Launch Plan" was successfully checked in
Deleted Items (4)		
Drafts		
Inbox (4)		
Intraspect		
Journal		
misc companies		
Notes		
Outbox		
PocketMirror		
Sent Items		
Tasks		
Personal Folders		
Public Folders		

To... Sally

Cc...

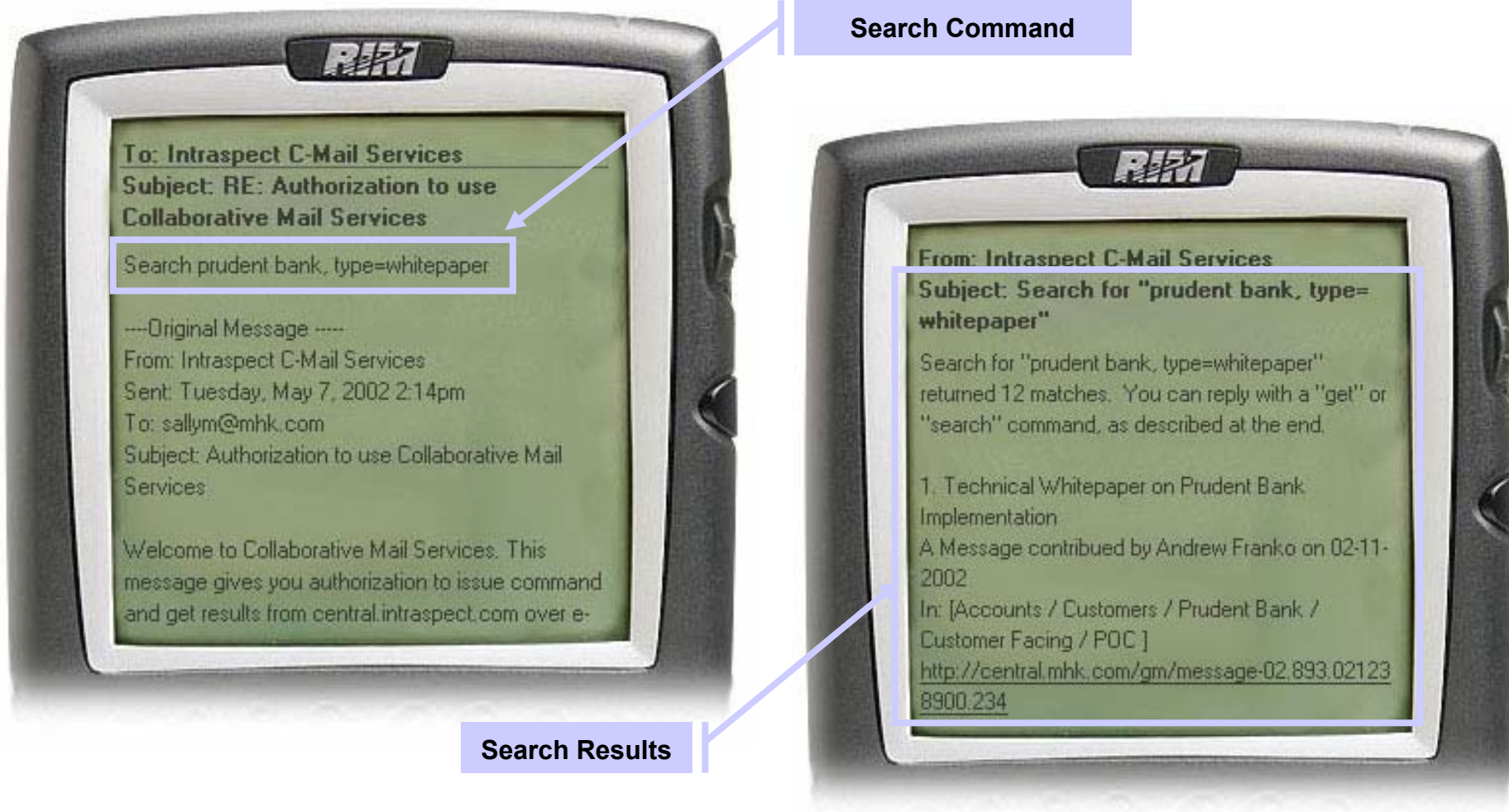
Subject: FW: "2. Customer Collaboration Demo Slide Deck" [A Document]

I thought this would be of use in you upcoming presentation

-----Original Message-----  
From: C-mail [[mailto:Mbrown\\_cm@mindshare.intraspect.com](mailto:Mbrown_cm@mindshare.intraspect.com)]  
Sent: Wednesday, May 08, 2002 4:24 PM  
To: mbrown@intraspect.com  
Subject: "2. Customer Collaboration Demo Slide Deck" [A Document]

Details on the Document entitled:  
"2. Customer Collaboration Demo Slide Deck"

# Search using wireless email



Search Command

Search Results

# Retrieve the doc and forward

